



Intranets
.com

Real Life Success: Project Management

Using multiple intranets to keep their global teams and clients working together as they collaborate to develop new products



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Project Management



OM Group, Inc.
Cleveland, OH

As a global leader in the production and marketing of value-added, metal-based specialty products and related materials, OM Group, Inc. of Cleveland, Ohio, supplies leading global manufacturing companies with quality raw materials. Because their materials are unique to each application, OM Group relies heavily on collaboration between multi-disciplined project teams located all over the world. Being able to share key learnings and research quickly and easily, regardless of time or geography, can be key to the project's success. OM Group looked to Intranets.com's online solution to help their project managers communicate, collaborate, manage, and share critical information and data effortlessly and rapidly.

OM Group currently has 12 project teams located in several locations around the world leveraging Intranets.com's suite of business tools. Coordinating schedules, archiving documents, and collaborating on research is significantly improved by centralizing the information at an intranet site. Plus, as new projects are started, OM Group can quickly and easily deploy a new site, letting members begin sharing information immediately.

OM Group initially implemented Microsoft SharePoint™, but they were concerned that it was not robust enough to for what they needed. "The document library wasn't as good and the search function was not as effective as what Intranets.com offers," said Bob Leshner, President. "We were also concerned because SharePoint™ needed to reside on our internal network and is tied to the Windows operating system. This makes it difficult to connect groups over large areas, especially if they have different operating systems." Because Intranets.com can be shared across operating systems, Leshner's teams can now easily work together and collect information more effectively. "We dropped SharePoint™ when we found Intranets.com," he added.

"We use the Database functionality for Customer Relationship Management," Leshner said. "We are currently using a database to input 'sample requests' from our customers to allow us to track and respond to requests and feedback quicker." OM Group is also a heavy user of the documents library to archive and catalog research information, as well as the calendar to coordinate team schedules, publish timelines and log key project milestone dates.

Because their facilities are located around the world, security of OM Group's information is a primary concern. Intranets.com's security features ensure that information is accessible only by those who are authorized to access it, and nightly data backups ensure that each team's data and collaboration efforts are safely protected.

"Intranets.com lets our project managers collaborate and collect information more effectively, regardless of where they are in the world and what operating system they're using."

- Bob Leshner
President
OM Group



“We really like the ease of use,” said Leshner. By using the keyword search functionality, team members can locate relevant data and documents quickly and accurately. Project teams can rapidly share proprietary information, getting quicker feedback and critical input, shortening the time required to solve customer issues. And because the information is available on the secure website, the most current information can be accessed from an office or a remote facility whenever it is needed.

Intranets.com’s suite of applications lets OM Group’s highly technical organization become more efficient and effective in solving their customer’s challenges, putting them clearly ahead of their competition.

