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Performance Validation Indianapolis, IN

“There is so much I like about Intranets.com -- so many benefits, but what I like the most is that I don’t have to design and maintain it,” says Dan Kaczka, Senior Validation Specialist for Performance Validation -- a firm providing commissioning and validation services for the pharmaceutical and medical device industries.

“Unofficially, you could say I’m the company’s IT Manager,” Kaczka says. “Officially, there is no IT department and Kaczka’s responsibilities also include helping the firm’s consultants with workstation problems, as well as working directly with customers as a validation specialist himself - verifying that pharmaceutical and medical equipment works as it is designed to work.

“I work for clients, most of the time, so to develop an intranet function on top of that would just have been impossible. Without an option being provided by Intranets.com, we probably just wouldn’t have had a companywide intranet. We would have made do without it,” says Kaczka.

“We have people in widely different physical locations. With our headquarters in Indianapolis, and offices in Kalamazoo, MI, Cincinnati, Ohio, and Raleigh, NC, we now have approximately 130 intranet members connected through Intranets.com.”

“Our members have expertise in validating and commissioning all areas of manufacturing and laboratories: equipment, utilities, automation, cleaning and process. We use Intranets.com as a method to post and disseminate Standard Operating Procedures (SOPs), HR documents and other companywide documents.”

“Some of these documents, like the SOPs may be posted on our Intranets.com Document Manager for a long period of time, while others may have a higher turnover rate. In some cases, we use the Document Manager to provide project folders for teams at various locations who are trading documents on a daily basis.”

“We also use the Intranets.com online calendar for scheduling; and the database functionality is proving very useful. We think Intranets.com’s Audio Conferencing is great; it’s particularly attractive because of its pricing.”

“Intranets.com provides us with so many benefits, such a range of functionality that we need, and it does this without taxing our limited resources for IT. That’s why I appreciate Intranets.com.”

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- Dan Kaczka
Senior Validation Specialist
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